

From: jay@JaySmith.com@inetgw
To: Microsoft ATR
Date: 12/7/01 11:15pm
Subject: Microsoft debacle

Greetings,

I am disgusted and embarrassed by the manner in which the Bush administration's Justice department has handled the Microsoft case.

As both the owner of small corporation (mailorder/retail; 29 years in business) and as the one-person IT department for same, I am extremely familiar with the Microsoft manipulations.

I find it completely mind boggling that Microsoft continues even TODAY to do business in such a manner that no other company on the planet would be permitted to do.

It seems obvious to me that few or none of the people in a decision making capacity (for this case) have a clear grasp of the insides of the technical issues and business practices involved. HAVE YOU _READ_ THE LICENSE AGREEMENT FOR XP?? HAVE YOU _READ_ THE AGREEMENT FOR MSN or HOTMAIL?

Because Microsoft's products are so prevalent they are in a position to do extreme damage to the IT infrastructure of this country -- and the world -- if they are allowed to act in such unfair and manipulative ways.

You may think that all the Microsoft "bashers" are cranks and kooks (and some surely are), however, if you personally had purchase, administer, and use (at a high level, not just for word processing or something), you would quickly come to realize that the situation is getting worse day by day.

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